

**From:** [Policy MailIn](#)  
**To:** [REDACTED]  
**Subject:** FW: Feedback on the operation of the Civil and Administrative Tribunal Act 2013  
**Date:** Monday, 3 June 2019 9:56:43 AM

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See submission below

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**From:** Michael [REDACTED]  
**Sent:** Saturday, 1 June 2019 3:35 PM  
**To:** Policy MailIn  
**Subject:** Feedback on the operation of the Civil and Administrative Tribunal Act 2013

Having been through an NCAT hearing here are my thoughts / comments on the process

- There is a huge imbalance when an applicant (in my case a LAFO) is self-represented. I ended up against legal teams representing the Commissioner of Police and their unlimited financial resources. I thought NCAT was a process for the people to use when they believed a government department had not been fair in its ruling.
- The time taken to produce a determination in my case was excessive and eventually was only resolved after months of waiting and contacting NCAT.

Michael Trigg  
[REDACTED]



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